INTERNET ACCESS IN CHINA

Here's a short guideline for accessing the internet in China if you didn't plan ahead:

eSIM (better purchase before arrival):

- Purchase online and activate via QR code or email.
- Quick activation (about 10 minutes) via an internet connection.
- Immediate access to the network once activated.
- Connection speed generally 4G/LTE, but with Holafly, it's possible to access 5G where available.
- It's important to install a VPN before departure to bypass Wi-Fi restrictions in China.

Physical SIM in China:

- Requires registration with visa and passport.
- There may be limitations on data usage and international calls.
- Recommended for stays over a month with reliable local language support.
- It's important to install a VPN before departure to bypass Wi-Fi restrictions in China.

Portable Wi-Fi:

- Involves renting or purchasing a physical device similar to a router, square-shaped slightly larger than a cell phone, with a card inside.
- A popular solution for accessing the internet out of the hotels or home, allowing data sharing with others.
- Before choosing it, carefully check all the clauses and costs.
- It's important to install a VPN before departure to bypass Wi-Fi restrictions in China.

Public Wi-Fi:

- It's a free solution that doesn't require any investment.
- Wi-Fi connection in China is often very slow.
- A Wi-Fi network is not always available.
- It's important to install a VPN before departure to bypass Wi-Fi restrictions in China.

Data Roaming (better to check before arrival):

- An option for those who want to keep their own SIM and pay for usage abroad.
- Safer solution than public Wi-Fi and easier to activate than physical SIMs.
- However, it's the most expensive option and there may be high costs. Check with your local SIM card provider the options for roaming for China.
- Browsing speed may be slower than usual.

e-PAYMENTS IN CHINA:

WHEN YOU DON'T SPEAK CHINESE AND HAVE NO CHINESE BANK ACCOUNT

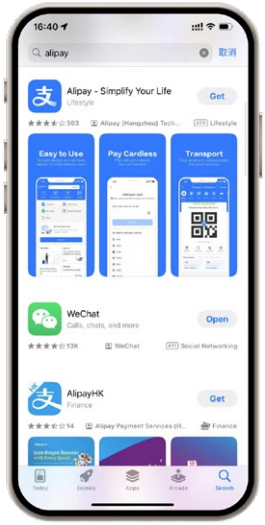
Traveling in China recently got much easier for foreigners with non-Chinese card. There are two main Apps to use with your overseas credit card: Alipay and WeChat Pay. Here are steps of setting up the first of two: Alipay.

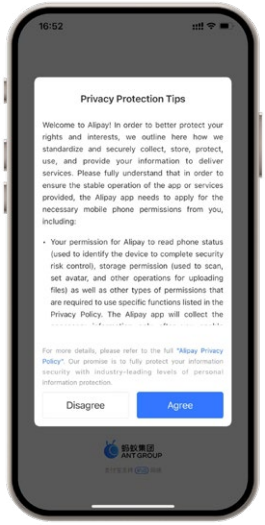
01

Install Alipay on your phone, you can download Alipay App from Google store or Apple store.

02

Open Alipay, and click "AGREE" the privacy policy.





03

You can login with your phone number, or click on "More options" to login with email. If you don't have an Alipay account then click on "Sign Up", you can sign up with email or phone number.

The policy says Alipay needs to carry out real-name system and perform anti-money laundering duties. So, you need to provide some personal information. Such as, your name, email, phone number, passport, and bank card information.

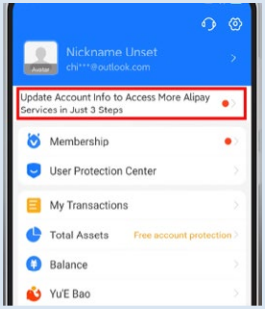
04

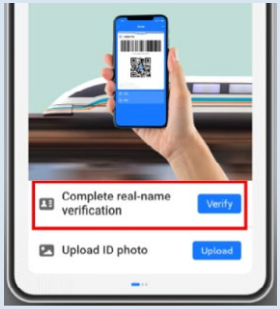
Select country based on your passport or ID card.

ID verification

You have an Alipay account now, but it's useless without adding bank card and ID verification.
Update account info to access more Alipay services in just 3 steps.

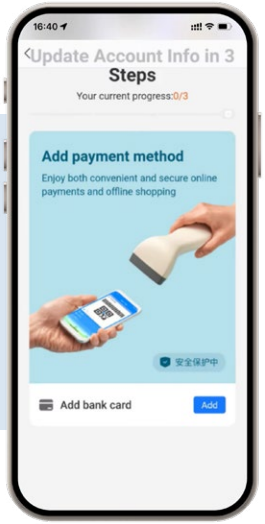
Step 01 Complete Real-Name Verification and upload ID photo.





Step 02

Add bank card, so that you can enjoy both convenient and secure online payments and offline shopping.

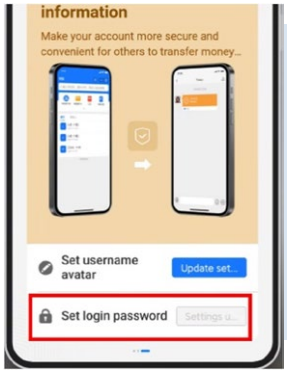


Verify your Identity Information

Click on "Region" to select the right one

Then enter the passport information, or click here to scan your passport to fill in automatically.

Complete real-name verification and upload your ID photo.

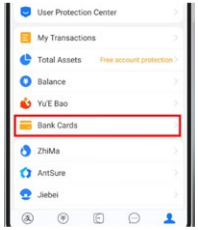


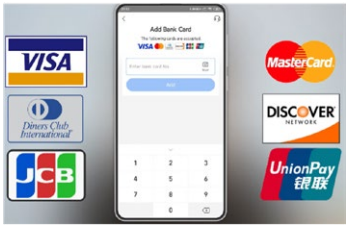
Step 03

Set username and profile picture and password, to make your account more secure and convenient for others to transfer money to you.

Link Your Bank Account or Credit Card on Alipay

You need to add a bank card. Alipay accepts international bank cards issued by Visa, Master, Diners Club, Discover, JCB and UnionPay. If failed to add international bank card to Alipay. You may try the other bank cards.



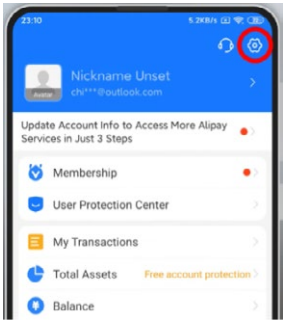


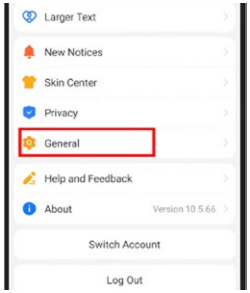
The App interface may be different. You can add or manage bank cards by clicking here as well. Once all get done, you can try to use it if you're physically located in China.

POCKET GUIDE POCKET GUIDE

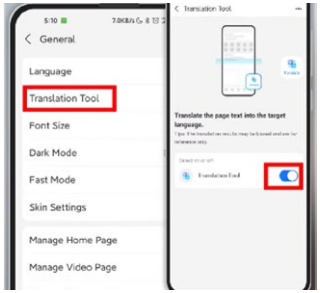
Easy use:

If you can't read Chinese characters, Alipay provides translation feature built in the App. The translation is turned on by default. If it's missing, you can go to [⚙] the setting icon at the top right corner.





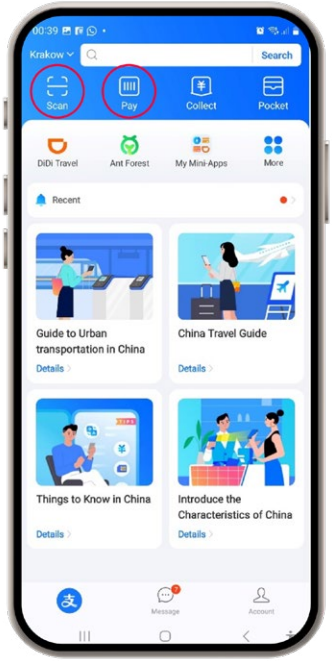
Click "General"



Turn on "Translation Tool"

HOW TO PAY WITH ALIPAY?

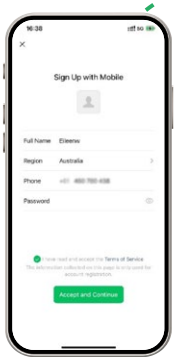
To make a payment using the Alipay app, go back to Alipay's main screen and tap on the "Pay" or "Scan" icon below the search bar. A QR code reader will appear, prompting you to scan the merchant's QR code for payment.



e-PAYMENTS IN CHINA:

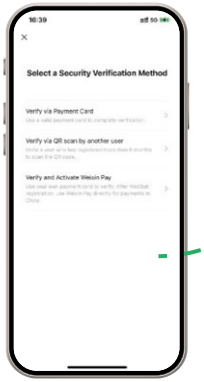
HOW TO SIGN UP FOR WECHAT ACCOUNT?

When you download WeChat through the app store, follow the guided steps to register WeChat. You may be asked to bind your Bank Card to confirm your identity.



01

02



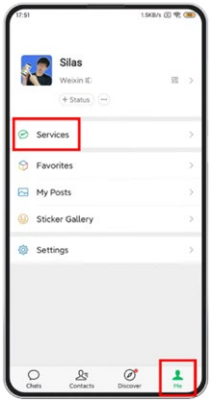
03

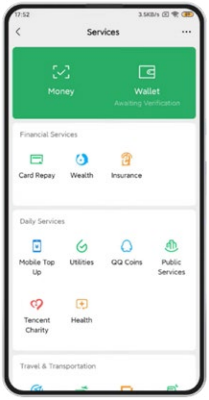
04

How to activate WeChat pay?

Click on “Wallet”

01 Tap on “Me” then choose “Service”

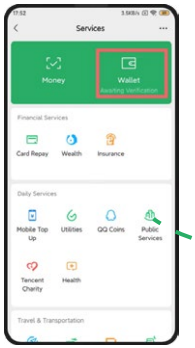




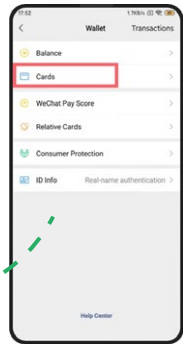
02 Click on “Wallet”

Note WeChat Pay service is not available for some countries. So, it may not work for now. That is because you’re outside of mainland China. But when you’re physically in mainland China, you will see the “Pay” button. It will show up when you’re physically located in mainland China.

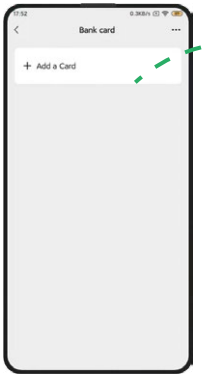
How to add cards in WeChat pay?



01 Click on “Wallet”



02 Click on “Cards”

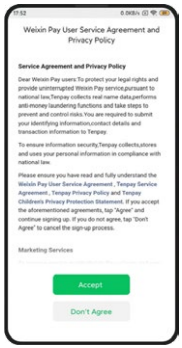


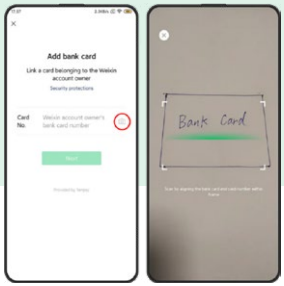
03

Tap on “Add a Card” and accept the policy

04

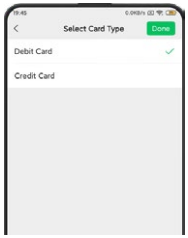
Click here to scan your bank card, and then it will fill it out automatically, you just need to double check if it’s correct.

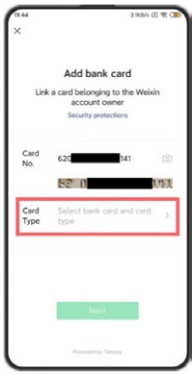




Step 01

Then select Bank Card and Card Type





Step 02

Select debit card or credit card

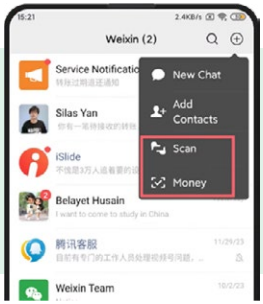
After that you need to fill out cardholder information, the identity information registered with bank.

If you're not from China Hongkong, Macau, or Taiwan, the ID card type is your passport. The mobile phone number held by your bank, is the one you provided when you applied for the bank card, if you have forgotten the phone number or it is no longer accessible, you need to contact your bank to update it

HOW TO PAY WITH WECHAT?

Click on the "Plus" icon on the top right corner, If you want to scan the QR code to make payment click on "Scan". Scan it and enter how much money you need to pay, enter the payment password.

If you need to show your payment code, click on "Money", the vendor or merchant will use scanning machine to scan it.



TRANSPORTATION:

HOW ORDER TAXI?

DiDi is the most popular ride-hailing app in China, often referred to as the Chinese version of Uber. DiDi, is a convenient and reliable ride-hailing service that operates in many countries around the world. It provides an easy-to-use app that allows users to request rides at any time and from any location. The app also provides price estimates before confirming the ride.

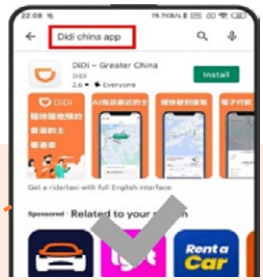
Payment is straightforward, with options to use international credit cards, Debit cards or other payment systems, like WeChat Pay and Alipay.

HOW TO REGISTER DIDI?

Download Didi app on Google Play store or Apple store and install it, registered account and logged in.

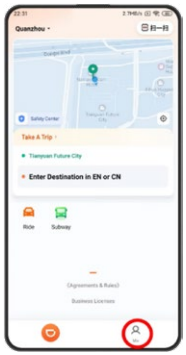
We do not recommend to download international version of DiDi, as the map is powered often by Google, and China blocks Google services, so Google map is not working in China. We recommend to download the Chinese version, and change the language for English.

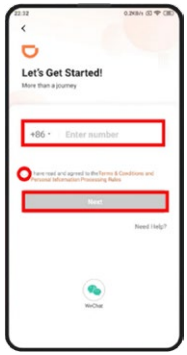
01



You can search Didi China App and you will see "DiDi-Greater China". The featured images are in Chinese. Install it and open it.

Notice: It provides DiDi service for mainland China and Hongkong China separately.





02

Select mainland China (中 国 内 地) and click on " 同 意 " to agree the privacy policy.

03

Then click "Me" and then select you country , enter your phone number to register it.

04

You will get an SMS code, enter it.

Now you have an DiDi account!

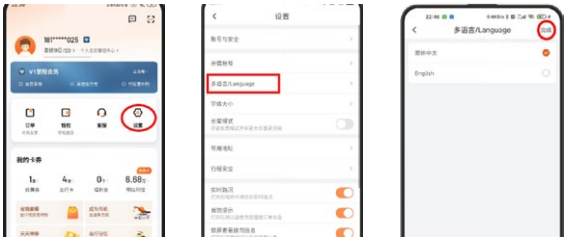
Interface in English

Step 01

If the interface is in Chinese language: Click on "Me 我的 " at the bottom right corner.

Step 02

Click on “settings 设置”, Language, select “English”, click on“ 完成 Done”

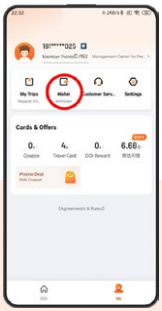


HOW TO USE DIDI?

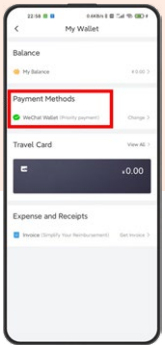
Before you order service, please add your payment first.

01

Click on “Wallet”



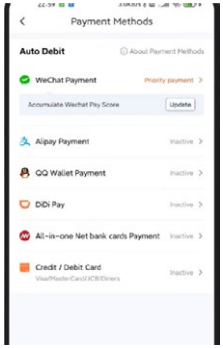
02



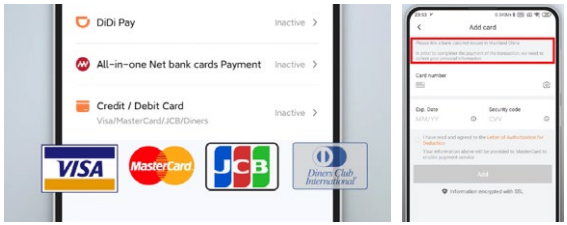
Click on “Payment methods”

03

Link your Alipay or WeChat Pay to Didi.

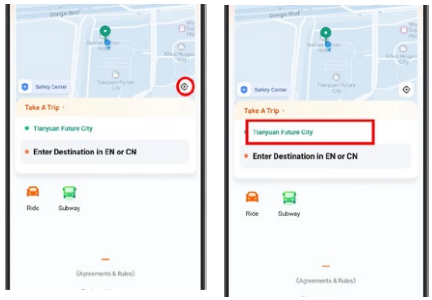


Notice: if you failed to get Alipay or WeChat pay. You can use your Visa cards/MasterCard/JCB Card or Diner Card. You can find “please link a bank card not issued in Mainland China.” It means, DiDi accepts international credit cards or debit cards. Just filling out the card info.



HOW TO CALL A CAB WITH DIDI?

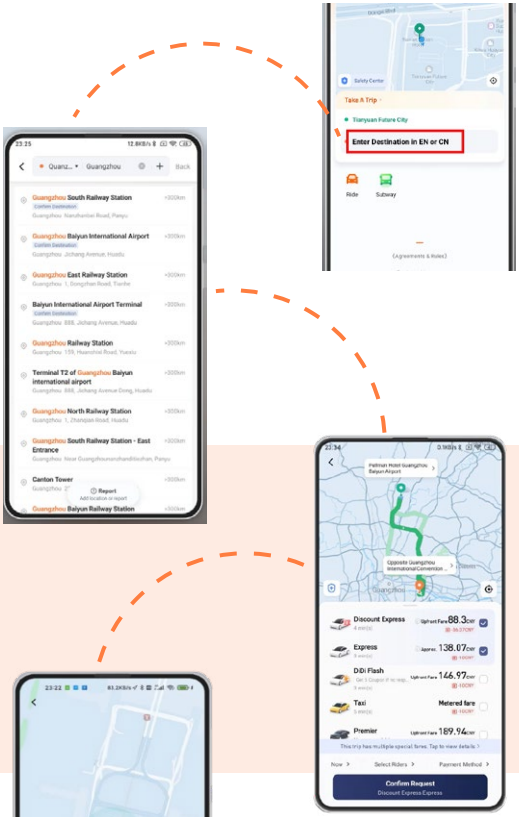
You need to enable your location first and then tap here to locate your current location. Please double check your current location. You can tap here once again to check if it’s the right your current location.

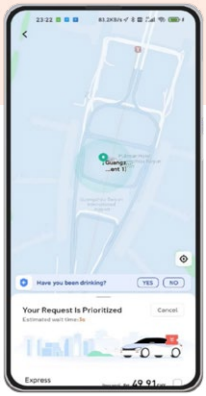


POCKET GUIDE

It's very important to locate the right location, because you probably don't speak Chinese

Then click here to typing the destination. You can enter it in Chinese or English, and confirm the destination and select the car type.





Once you confirm the request. You need to wait for a few minutes to wait for driver to take the order and you will see the driver is heading to you.

You need to keep an eye on the car type, car color and car number. Just stay where you are. If you see the car is what you ordered. Don't be shy, just wave your hands when the driver is getting near.

When we get on the car, the driver may ask you what is the last four number of your phone number, don't be afraid, here is a table for your reference.

1	2	3	4	5
Yee	ar	Saan	Si	Woo
One	Two	Three	Four	Five
6	**7**	**8**	**9**	**0**
Leo	Chi	Ba	Joe	Ling
Six	Seven	Eight	nine	Zero

POCKET GUIDE POCKET GUIDE